

Frequently Asked Questions - E-Tickets IRCTC (Agents)		
Sr No	Questions	E-Tickets
1	Can these tickets booked online?	Yes
2	Max No of passengers booked per ticket	6 (4 in case of Tatkal Ticket)
3	Can Wait listed tickets booked?	Yes
4	Can RAC tickets booked?	Yes
5	Can Confirmed tickets booked?	Yes
6	Max time limit upto which tickets can be booked?	Upto Chart Preparation
7	Is name change permissible?	Yes - as per Name change rules of Railways
8	Is Journey Alterations permissible?	No
9	Is Change of boarding point permissible?	Yes - as per Railway Rules
10	Can cancellation be done across counters?	No
11	Cancellation Online - Before Charting	Yes
12	Cancellation Online - After charting	No - File TDR
13	Can Partial Cancellation be done before charting?	Yes
14	Is ID Proof Required for Booking?	No at the time of booking but required during train journey - valid Id as listed in Website
15	Service Charges for booking per tickets (max 6 passengers)	IRCTC levies a service charge of Rs.22.80/- (Second / Sleeper) and Rs.45.60/-per e-ticket in case of all other classes(1AC,2AC,3AC,CC,3E,FC) inclusive service tax irrespective of the number of passengers booked on an e-ticket.
16	Authority to Travel	Electronic Reservation Slip - printed in standard stationery/VRM/SMS sent by IRCTC along with the original ID of one of the passenger traveling on a PNR.
17	Max no of Bookings per month (Agent)	Unlimited
18	Can Concessions be booked	Only Senior Citizen Concession
19	Can Tatkal be booked	Yes
20	What are the Quotas that can be booked?	GN - General, LD - Ladies, CK - Tatkal Quota